

HACSA ~~3.0~~ 3.a  
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**Lane County Board of Commissioners  
Interview Schedule  
HACSA Resident Commissioner**

**Tuesday, January 13<sup>th</sup>, 2004  
Board Room**

<b>9:00 AM</b>	<b>Sharon Swift</b>
<b>9:20 AM</b>	<b>June Gallagher</b>
<b>9:40 AM</b>	<b>Noretta (Nan) Southerland</b>
<b>10:00 AM</b>	<b>Hugh Massengill</b>
<b>10:20 AM</b>	<b>Melinda Hillenius</b>

**IN THE BOARD OF COUNTY COMMISSIONERS  
OF LANE COUNTY, OREGON**

**ORDER NO.**

**)In the Matter of Appointing a  
)Resident Commissioner to the  
)HACSA Board of Commissioners**

**WHEREAS**, the HACSA By-Laws require the appointment of two resident commissioners;  
and

**WHEREAS**, the term of one resident commissioner is expiring; and

**WHEREAS**, a direct solicitation was made to all public housing residents, and applications  
were reviewed; and

**WHEREAS**, the Board recommends that the following resident commissioner be appointed  
to the HACSA Board of Commissioners

**NOW THEREFORE, IT IS HEREBY ORDERED** that \_\_\_\_\_  
be appointed to the HACSA Board for a term of four years with that term expiring in January of  
2008.

DATED this \_\_\_\_\_ day of \_\_\_\_\_, 2004.

\_\_\_\_\_  
Chair, Lane County Board of Commissioners

**In the Matter of Appointing a Resident Commissioner to the HACSA Board of Commissioners**



① While living in Veneta Villa, I researched the history of the Agreement between the City of Veneta and HACA. In which there was a trade off - to construct Community Center at the City park in exchange for Tax Waiver Land. Consequently this left the Senior + Disabled Complex without an on-site meeting room.

COPY

② I also brought to light the inability of a disabled person to escape from bedroom in case of fire in Kildun area. As windows in Bedrooms were approximately five ft from floor and the window slide sideways. Veneta Villa was rebuilt from ground up (remod)

③ As TAG Rep at Laurelwood Homes in Florence, I initiated a petition to have motion detector lights installed on rear of buildings as there was non resident traffic through the common area in center of complex which allowed for quick get away of dubious characters who may or may not have been drug dealers. This basically stopped non resident cross traffic. Reviewed and had input into plans for remodeling laurelwood homes which is now in process.

4) Since moving to Parkview Terrace, Eugene, I have presented the problems of inadequate ventilation system to keep cigarette smoke from penetrating the apartments of respiratory challenged resident apartments. As HACA weatherization crew did testing on three different apt. and the decision was made to set aside \$75000.00 toward upgrading the ventilation system in the next five yr plan.

In addition, a plumbing problem whereby waste water from upstairs apt. accumulated in the kitchen sink + bathtub of lower (ground floor) apartment. This was a health hazard. IT has been addressed.

Residents have expressed a concern for losing their housing if they complain. I would like to continue to advocate for them. "Fear Factor" JH "Think Peace"



# HACSA

Housing And Community Services Agency of Lane County  
300 West Fairview Drive, Springfield, OR 97477

(541) 682-4090 • Fax (541) 682-3875 • TTY (541) 682-2565

## APPLICATION FOR HACSA'S BOARD OF COMMISSIONERS

The following information is being provided in support of my application to be a Resident member of the Board of Commissioners for the Housing And Community Services Agency of Lane County (HACSA). I am aware that this would be an appointed, non-elected, non-paid, volunteer position and that the term of office for this appointed non-elected Housing Authority Resident Commissioner position shall run from the appointment date until the first regularly scheduled Board of Commissioners meeting in January 2008.

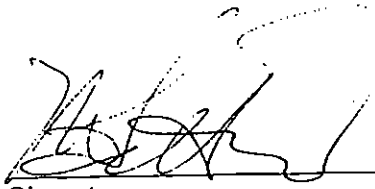
Hillenius Melinda F.  
Name - Last First M.I.

\_\_\_\_\_  
Home/Mailing Address (Street, City, State, Zip)

\_\_\_\_\_  
Home Telephone No.      Work or Message Phone No.      E-Mail Address

*I have the answered questions 1, 2 and 3 on attached sheet*

1. In this position, you will be on HACSA's Board of Commissioners, representing other persons receiving subsidized housing assistance from HACSA. Please describe any relevant experience that would make you the best candidate for this position. (If you wish, you may attach a resumé or other pertinent material.)
2. Why do you want to become a member of HACSA's Board of Commissioners and what specific contribution would you hope to make?
3. Briefly describe your present and/or past involvement in relevant community groups. (Having no previous involvement will not disqualify you for this position.)

  
Signature

12-5-03  
Date

1. In 1999-2000 I lived at Oak Terrace apts in Florence. I was actively involved in the tenant council. I also volunteered 3 days a week in the office. I was the Resident managers aide.

2. I would like to become a member of the Hacsa Board of commissioners because I would like to be more involved in the community in which I live. I hope to add a closeness to our community. If we are a close, friendly neighborhood that helps each other and looks out for one another. We all will feel happier and safer in our community.

3. The only community group I attended was called Women Empowerment. I went for a short time. It was a weekly meeting where women encouraged each other and we could get new ideas for nutrition and organization.

Thursday, September 18, 2003

HACSA-SPELL

2003 SEP 24 11:09:22

To: Charles Hauk

From: Hugh Massengill

Subject: Application for HACSA Resident Commissioner

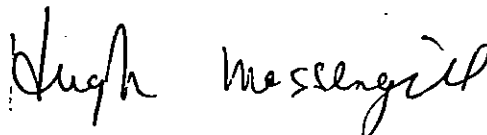
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I am applying for this position for several reasons.

- 1) I have lived in public housing for several years now, and have a personal interest in its functioning and administration.
- 2) I have followed the political wars regarding funding for social services, including housing, and am vitally concerned that funds for housing not be cut.
- 3) I, being under sixty-two, belong to that group of residents who are disabled either mentally or physically, or both. This "under sixty-two" group has special needs and special worries. It needs advocacy from those who care and who understand that living on a small fixed income makes subsidized housing essential.
- 4) I understand that marginalization is a reality for many of us; our voices are rarely heard in the halls of political power or the media. We need to have a sense of having a strong friend looking out for us when political decisions are reached. If a housing development is torn down, and renters forced to look elsewhere for their housing, it isn't usually a disaster for the well off, but for one on SSI or a small veterans' pension finding housing can be difficult.

I have a B.S. from the University of Oregon, in Sociology, and have lived in Oregon for twenty-three of the last twenty-four years. I have volunteered as an intake interviewer at the local Legal Aid/Law and Advocacy Center for the past eleven years. In that capacity I have talked to hundreds of Lane County residents who needed help with housing issues. I lived for years at the local Mission, as I got my life order, and saw what the lack of affordable housing can do to the human spirit. HACSA provides a remarkably needed resource for Eugene's low income disabled and senior community. If I can be of help, I would like to offer my services.

Thank you,  
Hugh Massengill





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MASSENGILL                      HUGH                      E.  
Name - Last                              First                              M.I.

\_\_\_\_\_  
Home/Mailing Address (Street, City, State, Zip)

\_\_\_\_\_  
Home Telephone No.              Work or Message Phone No.              E-Mail Address

1. In this position, you will be on HACSA's Board of Commissioners, representing other persons receiving subsidized housing assistance from HACSA. Please describe any relevant experience that would make you the best candidate for this position. (If you wish, you may attach a resumé or other pertinent material.)

*I live in subsidized housing, and recognize the great need for this service. I have the time, focus, and talent for this.*

2. Why do you want to become a member of HACSA's Board of Commissioners and what specific contribution would you hope to make?

*I carry both a physical (arthritis) and an emotional disability (PTSD) diagnosis, and want to help the disabled in their quest for affordable housing.*

3. Briefly describe your present and/or past involvement in relevant community groups. (Having no previous involvement will not disqualify you for this position.)

*I have volunteered as an intake interviewer at the local Legal Aid/LAW + Advocacy Center for the last eleven years.*

Hugh Massengill  
Signature

Sept. 18, 2003  
Date





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SOUTHERLAND                      NORETTA (NAN)                      A  
Name - Last                                      First                                      M.I.

\_\_\_\_\_  
Home/Mailing Address (Street, City, State, Zip)

Home Telephone No.      SAME  
Work or Message Phone No.      E-Mail Address

1. In this position, you will be on HACSA's Board of Commissioners, representing other persons receiving subsidized housing assistance from HACSA. Please describe any relevant experience that would make you the best candidate for this position. (If you wish, you may attach a resumé or other pertinent material.)

SEE ATTACHMENT

2. Why do you want to become a member of HACSA's Board of Commissioners and what specific contribution would you hope to make?

SEE ATTACHMENT

3. Briefly describe your present and/or past involvement in relevant community groups. (Having no previous involvement will not disqualify you for this position.)

SEE ATTACHMENT

*Scott A. Southerland*  
Signature

Dec. 3, 2003  
Date

SOUTHERLAND, NORETTA A. (NAN)  
ATTACHMENT TO APPLICATION FOR HACSA'S BOARD OF COMMISSIONERS

ITEM 1:

- 1991 Became a HACSA resident at Parkview Terrace
- 1992 Served as a resident volunteer on the Comprehensive Grant Committee, later to be the Public Housing Advisory Committee, presently the Tenant Advisory Group.
- 1992- Served as the Elected Representative to PHAC from the Parkview Terrace Complex.  
1995
- 1995- Served as the Elected Representative to PHAC from the McKenzie Village Complex  
July, 2001
- 2003 Served as the Elected Representative to TAG from the McKenzie Village Complex.
- November 2003 Recently elected to another term as the TAG Representative from McKenzie Village

ITEM 2:

As a member of HACSA'S Board of Commissioners, I would hope to more ably present HACSA, not just as a Housing entity, but as the Community Services Agency it actually is, to our residents; to use my experience as a Representative of the residents to more ably present to the Board the realities of living in HACSA complexes, the achievements, as well as the needs of residents.

I want to be a catalyst for positive interaction between the Board and all residents of HACSA and I believe that this position could afford me an opportunity to do so.

ITEM 3:

A: Serving on the Comprehensive Grant/Five-Year-Plan committees afforded me an opportunity to understand the structure and inner-workings of our Agency. I was educated in and able to speak out on the Grant-funded issues. As a participant, I also attended many conferences with other Agencies in the Western Region, which gave much insight into the actual achievements of HACSA of Lane County. I was able to participate with Staff in a minor portion of operations: i.e. serving on hiring committees. Most importantly, I have been able to form working-relationships with many Staff members and am the recipient of their knowledge and cumulative experience.

The position of Elected Representative to PHAC/TAG at both Parkview Terrace and McKenzie Village includes acting as Chairperson/Moderator for the Resident Group Meetings, as well.

1992 through 2001, I was privileged to be active in the HACSA-wide Safety Fair community event: '92 & '93 Steering Committee; '94 & '95 Co-Chairperson; '96 through '01, Chairperson.

1992, Founding Editor of the Parkview Terrace Newsletter, served until '95.

1995 through '01 served as Editor of the McKenzie Village Newsletter

Oct. '02 through present, contributor to McKenzie Village Newsletter. I anticipate being able to convey the actions of the Board to our people via the Newsletters.

Served as 2<sup>nd</sup> Vice President (fund-raising) and Treasurer to the (California Congress of the) Parents and Teachers Association 1970-77, and hold an Honorary Life Membership.

Active with other mothers in YMCA Indian Guides program 1970-72.

Served as Cub Scout Den Mother, Boy Scouts of America, from 1972-77.

Served as Den Mother Coach, Boy Scouts of America, from 1973-77.

One of the 1<sup>st</sup> women to be recognized as a Webelo Leader, Boy Scouts of America (didn't have a Dad that would volunteer and I felt it imperative that our boys continue the program).

Served as a Camp Fire Leader (Camp Fire Girls, Bluebirds and Bluejays), and Rio Hondo Council Chairperson for the annual Candy Sales campaign 1972-77.

Member of Beta Sigma Phi International 1978-present

Current Member (Home Visit Assessments) of Saint Vincent de Paul Society



1. For the past thirty years, I have dealt with the public as a hairstylist, and with that, I have developed customer service skills, as well as, providing a caregiving service. I am aware of people's feelings and opinions and am able to listen and communicate ideas effectively without offending others or compromising my best judgements. I am able to take in all viewpoints in an issue and find alternative solutions to problems.

In addition to this, I have been a resident of Maple Wood Meadows for one and a half years. I understand the frustrations of living within the public housing system as well as the benefits public housing affords its residents.

Because I understand my neighborhood and its challenges, I desire to give residents a voice that can be heard by those in authority. As a positive spokesperson for the residents, I want to see that their quality of living is maximised, that solutions to problems are addressed and implemented, and that communication is open between the residents and those in authority. I hope to facilitate those goals.